

McLaren Health Plan (MHP) is committed to appropriate health screenings that aid in the promotion of healthy lifestyles. We frequently contact our members through newsletters, outreach telephone calls and mailings to remind them of the importance of such screenings. We want to assist you in providing quality care and improving your HEDIS® scores.

**Tips for success:**

- Use the MHP HEDIS Provider Manual available on our website at [www.mclarenhealthplan.org](http://www.mclarenhealthplan.org). This includes billing codes, diagnosis codes and tips for improvement to assist with closing gaps.
- Use your *Gaps in Care* lists. Your Outreach Representative sends you a list regularly to identify patients who have gaps and are assigned to your office. The list can be used to close additional gaps when a patient comes in for a routine or sick visit. Services such as Pap test, Chlamydia screenings, BP checks, BMI and A1C checks can be completed during regularly scheduled visits.
- Use your Outreach Representative. They can assist you with contacting and scheduling MHP patients for important preventive services. You can get in touch with your Outreach team by calling 888-327-0671 and asking to speak to your Outreach Representative.
- Bill for all provided services. This closes your gaps quicker and decreases the need for us to request medical records during HEDIS time. Many incentives are immediately paid through claims processing. Refer to incentive flyers for appropriate billing information at [www.mclarenhealthplan.org](http://www.mclarenhealthplan.org).
- Submit supplemental medical records to the Outreach team for any exclusions such as bilateral mastectomies or total hysterectomy. This will close the existing gap. You can fax records to 810-600-7985 or email [MHPOutreach@mclaren.org](mailto:MHPOutreach@mclaren.org).

Many patients may not return to your office for preventive care, so make every visit count. Schedule follow-up visits or tests before the patient leaves your office.

Remember to talk to your patients about smoking cessation. MHP has a free stop smoking program for MHP Community and Medicaid members. Call 800-784-8669 for more information.

**Thank you for the quality care you deliver!**

<b>PCP Feedback</b> (Please print)	Comments, requests, questions, etc.: FAX to <b>810-600-7985</b>
<b>PCP Name/Office Name:</b> _____	
<b>Name:</b> _____	<b>Phone:</b> _____
<b>Email:</b> _____	

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tel 888-327-0671 • fax 833-540-8648  
McLarenHealthPlan.org